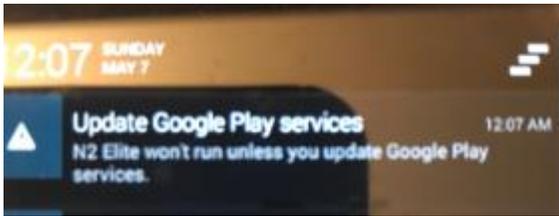Depending on the brand of your nfc enabled phone or tablet and how its configured, the N2elite software may not properly run unless your google play store, or whatever android marketplace you use, is fully updated.
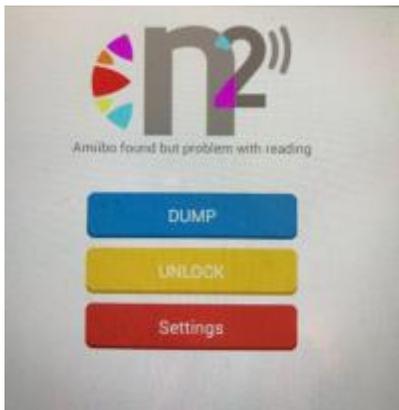
The screenshot below shows this. I have a special configuration that displays this kind of information.

If your environment is fully updated, the other thing it could be is a timing issue when you click the N2elite, where it is not being clicked at exactly the right time by the N2elite software that's on your phone or tablet.
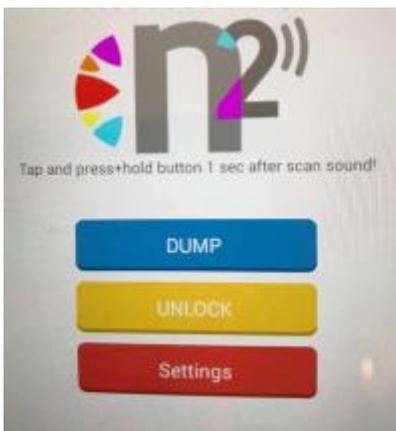
It took me literally 100+ times and more than one hour before I finally got to where I could unlock it consistently every time without any issue. The timing is very important.

When you scan the N2, and "Dump", "Unlock" and "Settings" appear as shown in the screen shot below, make sure you do not press the button on the N2 when you initially scan it.
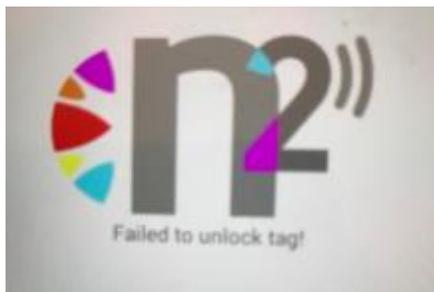

Also, do not move the N2 unit once you get to this screen, because if you move it away you have to start the whole process over again.
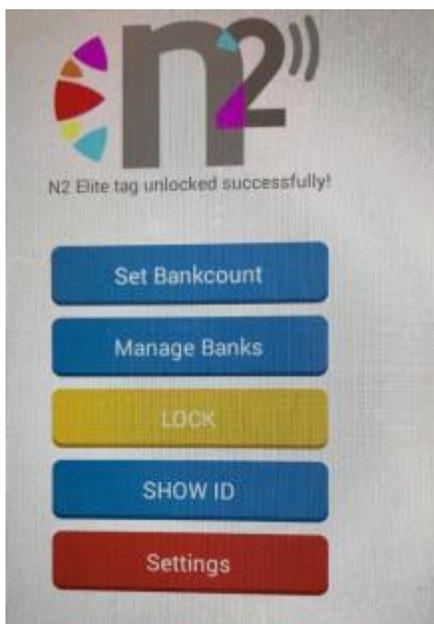
Once you scan the N2 and see the screen below, click the unlock button in the n2 android software while holding the N2elite where it was originally scanned.

Then wait, because In roughly 5-10 seconds, the N2 software will make a beeping noise on your phone or tablet. Once you hear this noise, say the following words slowly - "One-One-Thousand" – then press and hold the button on the N2elite to unlock it. The amount of time it takes you to say the words "One-One-Thousand" slowly, is the correct amount of time that needs to pass after the beep, for you to press and hold the button on the N2elite to unlock it. If you press the button on your n2elite module too fast or too slow, you will get the error stating "failed to unlock tag!".

Failed to unlock tag!

When you are successful with the timing, the N2elite will unlock as shown below.

N2 Elite tag unlocked successfully!

Set Bankcount

Manage Banks

LOCK

SHOW ID

Settings

Like I said, it literally took me 100x and more than one hour to master the unlock technique. Once you get it, you will be able to do it consistently very fast every time without even thinking. It just takes a little effort and practice to master the technique.